



GLS, your shipping partner

PrestaShop Addon

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1. Presentation

All GLS France offers available for your customers easily. They can choose the delivery method that suits them.

- Solutions for parcel shipments from 0 to 30 kg in France, in Europe or in the World
- Delivery offers at home, with slot or express or ParcelShops
- 2nd delivery attempt and insurance included
- Online tracking for you and your customers
- Collection of parcels at your place
- Quality at the best price, as part of a global sustainable development approach certified

To use our offers, it is necessary to be a GLS France customer. Get closer to us if needed:

<https://gls-group.eu/FR/fr/contact>

1.1 GLS France's shipping solutions

Chez Vous : Delivery at home 24/48h

Your parcel is delivered in 24/48h against signature at the home.

In case of unavailability, a notice card is automatically left to inform the consignee how to pick its parcel up (neighbor, ParcelShop, GLS depot for action of new delivery)

For optimal delivery quality: consignee's e-mail and phone number must be sent to us.

Send from France to France using our offer BusinessParcel, to Europe using EuroBusinessParcel and in the world using GlobalExpressParcel.

Chez Vous + : Flexible home delivery with time slot

Precise information: Indication of the estimated delivery time slot, continuous information by e-mail and SMS to the consignee : the delivery is no longer accepted but chosen!

A successful delivery: the consignee can choose to modify his delivery (date, place, ParcelShop) before the first attempt of delivery.

France and Europe: Chez Vous + is available for your shipments to France and Europe (countries available from your sales representative)

Send your parcel with our products FlexDeliveryService, EuroFlexDeliveryService.

Consignees' emails and phone numbers are required to use Chez Vous +.

Avant 13h : Express delivery before 13h, parcel delivered in hands

Enforced process and dedicated operational means to deliver the next day before 13h. Parcel is delivered in hands.

Send your parcel with our offer ExpresseParcel Guaranteed. The offer depends of the GLS' map of delivery.

Point Relais : Parcelshop delivery

The parcel is delivered directly, at the request of the consignee, to one of the 4800 parcelshop accessible from our partner network.

Send your parcel thanks to our offer ShopDeliveryService for your deliveries in French ParcelShops.

1.2 Main features

- Setting up of GLS offers on your website
- Loading ParcelShops in real time thanks to the GLS webservice
- Download and export GLS commands for automatic integration into the Winexpé labeling solution
- Url Track & Trace import for your consignees to follow steps of parcels delivery
- Print delivery labels directly thanks to the GLS webservice
- GDPR compliant
- Compatible with Iziflux addon
- Possibility to configure an additional cost for 6 geographical areas (mountain, Corsica, FR islands, GB islands, islands ES and PT, other islands)
- Bulk printing delivery labels
- Possibility to use OpenStreetMap or Google Maps API
- Print packing list
- Change order state according to the package delivery status thanks to the GLS Track & Trace API

1.3 Customer service

→ Email: supportitclients@glz-france.com

→ Phone: 05 32 81 01 40

2. Installation

The installation of the module proceeds as follows :

1. Go to the "Modules and Services" tab of your back-office and click on "Upload a module"
2. Select the ZIP archive of the module, the installation starts automatically
3. The module is now available on the modules list
4. Configure the module as you want.

3. Update

The module update is identical to the installation procedure described above.

When you have selected the ZIP archive corresponding to the new version of the module on your computer, the update will start automatically.